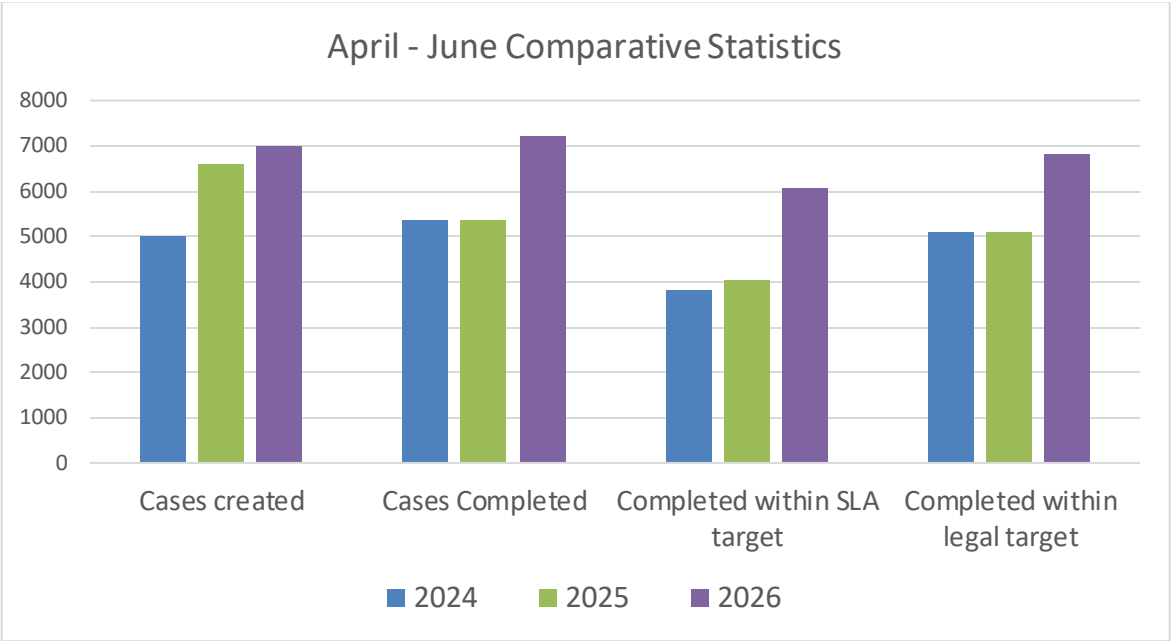


Annex 3 - Benefit Administration Comparative Statistics



April - June	Cases created	Cases Completed	Completed within SLA target	SLA %	Completed within legal target	Legal %
2024	5,010	5,381	3,837	71%	5,090	95%
2025	6,603	5,356	4,028	75.2%	5,113	95.5%
2026	6,985	7,238	6,061	85.5%	6,808	97.8%